



## Data Entry Case Study – UK Power Networks

### project background

UK Power Networks provides power to a quarter of the UK's population through its electricity distribution networks in London, the South East and East of England.

The company required data entry services to migrate essential, business critical information into a new, web enabled IT system for Utility Connections Management.

14,000 entries needed to be transposed and prompt delivery was imperative, to ensure the overall IT system was installed to schedule. High data entry accuracy levels were also a key requirement.

### solution

Cleardata provided online data entry services using web enabled access to UK Power Networks IT system.

Cleardata's team of data entry staff prioritised the inputting of records by working from a list provided by UK Power Networks.

Cleardata invested time to fully understand the complex processes involved and provided guaranteed data entry quality levels. Rules were applied to the entered information to ensure the high levels of accuracy.

### client feedback

"Cleardata was successful in winning our business of data entry, through a competitive invitation to tender. Whilst the assignment of work was small the criticality to our business was high.

Our business identified a number of key performance criteria based around speed, quality and commercial offerings.

Cleardata was competitive in all of these areas. Throughout the deployment, Cleardata kept to its delivery promise and delivered on time and within budget.

When we did require clarifications during the assignment Cleardata responded and acted with the upmost professionalism."

Karen Allum, UK Power Networks

David Bryce, Cleardata's Managing Director added " *We were delighted to successfully complete this data entry project for UK Power Networks. Cleardata specialises in efficient data entry and intelligent capture services throughout the UK*"